From: PATRICIA MALEN
To: Microsoft ATR
Date: 1/21/02 1:20am
Subject: Microsoft

Over the years I have used multiple computer systems. At this point in time and space there is only one operating system "Windows". Any third party programs have been locked out. Microsoft has even bought Apple after taking there operating system. This is holding the American public hostage.

After receiving a computer for Christmas with MSN as an internet provider the service has been poor to say the least. Calls to MSN are a total waste of time they have no clue and tell me to do things that are absurd.

I know that almost every business and home computer are using these systems with millions of dollars going to Microsoft every day.

What do the words ANTITRUST mean? Nothing anymore.